

**RBI / 2010-11/143
DNBS.CC.PD.No. 191 /03.10.01/2010-11**

July 27, 2010

**To
All NBFCs**

Dear Sir,

Loan facilities to the physically / visually challenged by NBFCs

It has been brought to our notice that a NBFC has discriminated against physically / visually challenged persons in the matter of offering loans.

2. NBFCs are therefore advised that there shall be no discrimination in extending products and facilities including loan facilities to the physically / visually challenged applicants on grounds of disability. NBFCs may also advise their branches to render all possible assistance to such persons for availing of the various business facilities.

Yours sincerely

(Uma Subramaniam)
Chief General Manager-in-Charge